

# GARDENIA COTTAGE

31 High Street • Overstrand • Cromer • NR27 0AB

## Booking Details

Full Name(s) of Guest(s):

Address:

Telephone:

Email:

Period to be Booked

From:

To:

**All Guests please sign and date below to request the booking and accept the Terms & Conditions**

Signature(s)

Date:

*Please make cheques payable to 'RS & C Smith'.*

## Terms & Conditions

1. To enquire about or make a booking, please telephone or email first to ensure that the period is available and that it meets your requirements.
2. If you then wish to make a booking we will provisionally book the period for you.
3. A provisional booking will usually be held for a period of 10 days to enable a Booking Details / T&Cs form to be sent to you and for you to complete and return the form with the payment see '5' below.
4. Upon receipt of the completed Booking Details form and payment, we will write to you to confirm the booking details and receipt of the payment.
5. A non-refundable deposit of £75 per week (or short break) will be required or, if the booking is made within 40 days of the start of the booked period, the full payment.
6. Where a deposit has been paid to secure the booking then, to retain the booking, the balance must be received at least 40 days before the booked period commences. We will write to you to confirm receipt of the balance.
7. If you cancel the booking within 40 days of the start date then neither the deposit nor the balance will be refunded unless we are able to re-book the whole period, in which case we will refund any balance paid.
8. If, for any reason beyond our reasonable control (eg fire), a confirmed booking has to be cancelled by us then a full refund of the deposit and any balance payment will be made.
9. Gardenia Cottage will be available from 4.00pm on the first day of the booked period until 10.00am on the final day.
10. The provision of bed linen, bathroom and kitchen towels, electricity, and heating is included in the price.
11. You are responsible for Gardenia Cottage during your stay and agree to take all reasonable care of the property and its contents. You agree to leave Gardenia Cottage in the same condition at the end of the booked period as it was at the start, and that you will notify us of any damage, and that you will reimburse the cost of any damage.
12. Only the Guest(s) shown in the booking details may use or stay in Gardenia Cottage.
13. Candles or other open flames may not be used in Gardenia Cottage.
14. Smoking/Vaping is not permitted anywhere inside Gardenia Cottage.
15. Pets are not allowed anywhere on the premises at Gardenia Cottage.
16. Gardenia Cottage is designed for adults only.
17. Persons staying in Gardenia Cottage are expected to respect the peace of the area.
18. You agree that we accept no liability for you or for loss or damage to your property.

**Contact: Russ and Chris Smith**

**☎ 01263 576935**

**email: [stay@gardeniacottage.co.uk](mailto:stay@gardeniacottage.co.uk)**

**website: [www.gardeniacottage.co.uk](http://www.gardeniacottage.co.uk)**